

## **TERMS AND CONDITIONS**

### **Rakta Setu Sikkim**

By accessing or using Rakta Setu Sikkim, you agree to comply with and be bound by these Terms and Conditions, along with the associated Privacy Policy.

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#### **1. Acceptance of Terms**

If you do not agree to these Terms and Conditions, you must immediately discontinue use of the platform.

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#### **2. Purpose of the Platform**

Rakta Setu Sikkim operates solely as:

- A digital facilitator
- A communication bridge
- A donor directory

The platform is not a blood bank, hospital, or medical authority. It does not guarantee blood availability, donor response, or successful coordination.

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#### **3. Eligibility**

- Users must be at least 18 years of age.
  - Users must be legally capable of providing valid consent.
  - Donors must independently ensure their medical fitness before donating blood, in accordance with medical guidelines.
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#### **4. Medical Disclaimer**

- The platform does not provide medical advice, diagnosis, or treatment.
  - All medical decisions must be made by qualified healthcare professionals.
  - Users must strictly follow hospital protocols and medical authority guidelines.
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## **5. User Responsibilities**

Users agree to:

- Provide accurate, complete, and truthful information.
- Use the platform solely for genuine and lawful purposes.
- Not misuse donor or recipient contact information.
- Not engage in harassment, spam, fraud, impersonation, or any unlawful activity.

Violation of these obligations may result in suspension or permanent removal from the platform.

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## **6. Limitation of Liability**

To the maximum extent permitted by applicable law, Rakta Setu Sikkim, its founders, volunteers, coordinators, and supporters shall not be liable for:

- Medical outcomes or complications
- Donor unavailability
- Communication failures
- Delays, losses, or damages arising from use of the platform

Use of the platform is entirely at the user's own risk.

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## **7. Platform Availability**

The platform may be temporarily unavailable due to maintenance, technical issues, server downtime, or network limitations. Continuous or uninterrupted availability is not guaranteed.

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## **8. Intellectual Property**

All content, branding, logos, text, graphics, and design elements associated with Rakta Setu Sikkim are the intellectual property of the platform. Unauthorized reproduction, modification, distribution, or use is strictly prohibited without prior written permission.

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## **9. Termination**

We reserve the right to suspend or terminate user access in cases of misuse, violation of these Terms, legal requirements, or activities that may harm the platform or its users.

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## **10. Modifications**

These Terms and Conditions may be updated periodically. Continued use of the platform after any modification constitutes acceptance of the revised Terms.

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## **11. Governing Law and Jurisdiction**

These Terms shall be governed by and interpreted in accordance with the laws of India, including the Digital Personal Data Protection Act, 2023.

Any disputes arising from or related to the use of the platform shall be subject to the exclusive jurisdiction of the competent courts located in Sikkim, India.

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## **12. Contact Information**

For any inquiries regarding these Terms and Conditions:

**Email:** [support@raktasetusikkim.in](mailto:support@raktasetusikkim.in)